



Becky - Apprentice Telecoms Technician

As an Apprentice Telecoms Technician, Becky learns about connecting people. And connecting with people.

When Becky finished her A Levels, she looked for a role that would really make a difference to the local community. Becky decided to join the Openreach apprenticeship to further develop her skills and to keep the homes and businesses in her local area connected.

Becky chose to pursue a technician role based on positive feedback from friends and the opportunities available around training and career progression. Becky also enjoys working outdoors and the fact that no job is ever the same.

She enjoys dealing with customers, installing phone and broadband services and fixing faults. She says that it makes her feel like she is making a real difference to the community. "They're usually very grateful once their service is up and running again".

Becky knows how important broadband is to households these days and also how dependent older people are on their phone line.

2013
Left school with 1 AS Level
and 2 A Levels

2014
Spent 10 months working
at a debt charity helping
people in financial trouble
to restructure their finances

2015
Currently completing an
apprenticeship in Telecoms
Engineering, incorporating
an NVQ

openreach
a BT Group business 

Technicians make it happen

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